Wadia Digital Service Request Form

(Please print all information)

Name: _____ **CSO#:** _____

Address: _____

City: _____ **State:** _____ **Zip code:** _____

Phone: ( ) _____ **Fax:** ( ) _____

Email: _____

Type of product/unit being serviced: _____ Color: _____

Date of purchase: _____/_____/_____ Serial No: _____

Warranty work

If your unit is being serviced under warranty, please attach a copy of your sales receipt with this completed form clearly showing the date and location of purchase.

Non-Warranty work

We do have a minimum bench fee of $150 which is equal to one hour of technical labor. By signing below and sending us your unit for repair, you agree to allow Wadia to do the necessary repairs up to $400 without contacting you for approval. If the repair costs will exceed this amount we will call or email you with an estimate and wait for your response before completing the work. This bench fee of $150 should accompany your unit when it is sent in to us for the repairs. You can contact us by phone with this payment information (credit card #) or send a check/money order in the amount of $150 along with the unit. This amount will of course be applied toward the final cost of the service work performed. Due to availability of parts all units 10 years and older will be serviced on a "best efforts" basis only.

We ask that you do not send any of the following accessories with your Wadia unit: power cord, remote control, tip toes and manual. If your unit has an external power supply, please send that so it can also be tested during this service procedure.

Please explain in detail your reasons for this service request on your unit:

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I hereby authorize Wadia Digital (Truewave, LLC) to perform all of the necessary service work on my unit as it pertains to the correction of all of the above information to return my Wadia unit back to good working condition for my continued listening pleasure.

Signature: _____ Date: _____/_____/_____